

WE CARE ❤️

Because Good Partnerships Deserve Something Extra

WeCare™ is Mercans' client-first perks program, created to celebrate and strengthen our ongoing partnership with you. Whether you're just starting with us or have been around for years, this tiered framework offers exclusive value-added benefits - from faster support and direct access to our experts, to AI tools, strategy sessions, and special discounts.



It's not part of the contract. It's not tied to delivery.

It's just our way of saying: **we're glad you're with us.**

	<div>TIER - 1</div> <div>Executive </div>	<div>TIER - 2</div> <div>Key </div>	<div>TIER - 3</div> <div>Emerging </div>
Support Channel Dedicated support for rapid issue resolution and urgent needs	Direct Access To Head Of Support (Email/WhatsApp)	Priority. Jump The Queue	24x7 L1 Support
Your Voice. Your Payroll. Your Future. Decide the fate of the product. "Be a co-creator of our platform. Tell us what to build next"	2 Features Per Year	1 Feature Per Year	Not Eligible
Access to Mercans leaders Direct Access to leadership	Executive Leadership	Department Heads	Regional Leadership
Access to Proprietary Compliance database Comprehensive, updated international payroll and tax regulation data	Subscribed Countries Plus 20 More Countries Of Your Choosing	Subscribed Countries Plus 5 More Countries Of Your Choosing	Full Access For Currently Subscribed Countries
Free Advisory Services Free consulting hours for payroll process improvement & efficiency improvement	70 Hours Per Year	30 Hours Per Year	10 Hours Per Year
Discount on EOR and Contractor Management Services Significant cost savings on your contingent WFM	25% Off For 12 Months For Upto 10 Employees/ Contractors, With White-Glove Onboarding	15% Off For 9 Months For Upto 5 Employees/ Contractors, With Expedited Onboarding	10% Off For 6 Months For Upto 2 Employees/ Contractors
Comprehensive Salary Benchmarking Access to extensive global salary data for competitive compensation decisions	Benchmarking Reports For Any 20 Roles Globally	Benchmarking Reports For Any 5 Roles Globally	Benchmarking Reports For Any 2 Roles Globally
Exclusive Access To AI Powered Tools & Services Access Mercans AI™ to get payslip summary and narration for your employees, generate any custom report, real-time status & summary of statutory filing, and so on	40 Credits Per Employee	15 Credits Per Employee	10 Credits Per Employee
"What-If" Simulator for Salary Scenarios A sandbox built on real logic: Clients can simulate raises, tax changes, or benefit restructuring and see instant net pay or cost impact	20 Complimentary Simulations Per Month	5 Complimentary Simulations Per Month	Limit Of 2 Complimentary Simulations Per Month
Strategic HR Consulting Session Free consulting session with an HR expert for strategic discussions	2 Half-Day Workshops At The Client Location	4-Hour Session Per Year	Not Included